# Get

# Started





All you need to know to get going.







# Special note for Sprint As You Go customers

With Sprint As You Go you can free yourself from long-term contracts and enjoy more wireless flexibility.

Some limitations apply, depending on your service plan and device. Data roaming may not be enabled and certain applications that are preinstalled on your device may not be available or operational. Also, to purchase other subscription-based third-party content from application stores (such as Google Play $^{\text{TM}}$ ), you will need to provide them with credit card information.

For more information, visit sprint.com/asyougo.



# Welcome!

Thanks for choosing Sprint. This booklet introduces you to the basics of getting started with Sprint and your LG Rumor Reflex  $S^{TM}$ .

**Ready**Now – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at **sprint.com/readynow**. You can even schedule a one-on-one appointment at a Sprint Store near you.

For ongoing support and resources, visit **sprint.com/support**. There, you'll find guides, tutorials, and more to help you get the most out of your phone.

Note: Available applications and services are subject to change at any time.

# Your LG Rumor Reflex S



# **Using This Guide**

This Get Started guide is designed to help you set up and use your new LG Rumor Reflex S. It's divided into four sections to help you find the information you need quickly and easily.

- Get Ready page 6 Find out what you need to do before you use your phone the first time, including inserting a battery and activating Sprint service on your phone.
- Phone Basics page 8 Learn some basics about your phone, such as how to use voicemail and make calls.
- Use Your Phone page 14 Take advantage of your phone's features and Sprint services such as taking pictures, pairing with Bluetooth devices, and more.
- Tools & Resources page 23 Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full User Guide, videos, tutorials, and community forums, visit sprint.com/support.

# Get Your Phone Ready

Before you start: Visit sprint.com/readynow to learn about transferring contacts, calendars, and more from your old phone.

#### Install the Battery

- Remove the battery compartment cover on the back of the phone.
- Insert the battery into the battery compartment, making sure the connectors align, and gently press it down.
- Position the battery cover and press down until it snaps into place.

#### Charge the Battery

- 1. Plug the phone charger into an electrical outlet.
- Plug the other end of the charger into the charger/accessory jack located on the lower right side of the phone.

#### Turn the Phone On

▶ Press and hold to turn your phone on.

#### Turn the Phone Off

Press and hold to turn the phone off.

#### Switch to Spanish Menus (optional)

- Press and touch Main Menu > Settings > Language (Idioma).
- Touch Español.

# **Activate Your Phone**

#### **Activate Your Phone**



If you purchased your phone at a Sprint Store, it is probably activated and ready to use.



If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.



If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. You will see a Hands Free Activation screen at startup. When it's finished, tap OK to continue. To confirm your activation, make a phone call.

If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.

# Phone Basics: Voicemail

#### Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

- 1. Press and touch and hold 1.
- 2. Follow the voice prompts to create your password and record your name and greeting.

Sprint strongly recommends setting a voicemail password. Without a password, anyone who has access to your phone can access your messages.

#### **Retrieve Your Voicemail**

From any other phone:

- 1. Dial your wireless phone number.
- When your voicemail answers, press ★.

#### Phone Calls

#### Make a Phone Call

- 1. Press and enter the digits of the number you want to call.
- 2. Touch Talk or press 6.
- 3. When you are finished, slide the switch to End Call.

#### **Answer an Incoming Call**

 Slide the switch to Answer to answer an incoming call.

#### **In-Call Options**

Your Rumor Reflex S displays a list of available in-call features. To select an option, touch it.

- Mute to mute the microphone.
- Speaker to route the phone's audio through the speaker.

- Dial pad to display the dial pad.
- End Call to end the call.
- More to access the following options:
  - Save to save the current call's phone number in your Contacts.
  - Contact Details to display the detail screen of the current caller.
  - Main Menu to display the phone's main menu.
  - 3-Way Call to open a call with two other parties.
  - · Contacts to display your Contacts list.
  - Voice Memo to record the current call.
  - Phone Info to display your phone information.
  - Cancel to close the pop-up menu.

# Phone Calls

#### Saving a Phone Number

- Press , enter a phone number, and touch Save.
- 2. Touch New Entry or Existing Entry.
- 3. For New Entry, select a type for the number (such as Mobile, Home, Work, Pager, Fax, Other), enter a name, and add other information as needed. For Existing Entry, select the entry, select a type, and add other information.
- 4. Touch Done.

#### **Finding a Phone Number**

- 1. Press and touch Contacts.
- Scroll through the entries, or use your QWERTY keyboard to enter the first few letters of the contact entry.
- 3. To display an entry, touch it. To dial a number, touch Call, or press 
  .

# **Entering Text**

You can use the touch keypad, the Qwerty keyboard, or the Rumor Reflex S' handwriting screen to enter text.

#### Using your touch keypad

1. From a screen where you can enter text, touch [ABC] to change the text input mode.





- 2. Select one of the following options:
  - Predictive Text to enter text using a predictive text system that reduces the number of key presses required while entering a word.
  - Abc to use multi-tap entry press once for "a," twice for "b", three times for "c."
  - 123 to enter numbers by pressing the numbers on the keypad.
  - Symbols to enter symbols.
  - Emoticon to enter "emoticons."
  - Smileys to enter "smileys."

# Entering Text

#### Using your Qwerty keyboard



#### **Using the Handwriting Screen**

When entering text, besides typing the text with the touch keypad, you also have the option to write with your fingertip. The touchscreen converts your movements into characters.

- On the text entry screen, touch PEN. The handwriting entry screen appears.
- 2. Write within the handwriting entry screen. To change letter case or shift between letters, numbers, and symbols, touch the icons just above the handwriting entry screen.
- When you are finished, touch **Done**.



### Contacts

#### **View Contacts**

- 1. Press > Contacts.
- 2. Touch an entry, and then touch Contact Details.

#### Add a New Contact

- 2. Touch Enter Name, enter a name for the new entry and touch Done.
- 3. Touch Add Number, enter the phone number and touch Done.
- 4. Touch a number type for the entry (Mobile, Home, Work, Pager, Fax, or Other).
- Enter additional information if desired and touch **Done**.

#### **Edit Contacts**

- 1. Press -> Contacts.
- Highlight the entry you want to edit and touch Contact Details > Edit.
- 3. Highlight the information you wish to edit.
- 4. Add or edit the information and touch Done.
- 5. Touch Done to save your changes.

#### **Delete a Contacts Entry**

- 1. Press > Contacts.
- 2. Highlight an entry or a group you want to delete.
- 3. Touch Contact Details > Delete.
- 4. Touch Delete.

# **Using Your Phone: Messages**

#### Send a Message

Slide the keyboard out and touch Message.
 -or-

Press > Send Message.

- **2.** Select a recipient from the list or from the following options:
  - New Addr. to enter a recipient's phone number or email address directly. Touch Done to proceed.
  - Go to Contacts to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)
- 3. Compose a message and touch Done.
- Touch <Add Attachment> and select files you would like to attach.
- 5. Review your message and touch Send.

#### To read a message

When you receive a message, your phone will display a notification message. Touch the notification bubble to view the message.

#### To reply to a message:

- 1. While the message is displayed, touch Reply.
- 2. Compose a reply and touch Send.

#### Be a hero. Don't drive distracted.



Focus on driving

sprint.com/focusondriving.



Find sports scores, news, and weather. Shop online. Browse the Web just the way you want to.

 Press → > Main Menu > Web. (Your data connection starts and you see the SprintWeb<sup>SM</sup> home page.)

Note: If Net Guard is enabled and displayed, touch CONNECT to continue and launch the Web.

- ► While connecting, you may see an animation before the home page appears.
- From the homepage, select Web categories, navigate to websites, read blogs, download content, and more.

#### Open the Browser Menu

You can open the browser menu anytime you have an active data session, from any page you are viewing.

➤ Touch to access options such as Bookmarks, History, Font size, and Browser settings (Startup page, Default zoom size, Do not show images, Icon row, Auto-complete, Popups, Clear private data, and Advanced).



# Download Games, Ringers, and More

You have access to a dynamic variety of downloadable content, such as games, ringers, screen savers, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

#### Access the Download Menus

- 1. Press and touch Main Menu > My Stuff.
- Touch a download category (Games, Ringtones, Screen Savers, Applications, or RingbackTones), and then touch Get New.
- 3. Select an item and touch Go.

#### Download an Item

Once you've selected an item you wish to download, you will see a summary page for the item including its title, the vendor, the download details, and the cost. Links allow you to view the License Info page, which outlines the price, license type, and length of license for the download, and the Terms of Use page, which details the Premium Services Terms of Use and your responsibility for payment. Follow the onscreen prompts.

#### **Download Ringers**

- Press and touch Main Menu > My Stuff > Ringtones.
- Select Get New. (The browser starts and displays the Ringtones menu.)
- 3. Search through the available ringtones. When you find one you want, touch it.
- 4. To make a purchase, touch **Buy**. (Your phone automatically downloads the ringer.)
- 5. When the download is finished, select an option to continue:
  - Listen/Use/Run/View to listen to the ringer.
  - Set As to assign the ringer to a call or message type or to a specific contact.
  - Shop to browse for other items to download.

# Camera & Video

#### Take a Picture

-or-

- 1. Press and touch Main Menu > Photos & Videos > Camera to activate camera mode.
- Press and hold the side camera button.
- 2. Using the phone's main screen as a viewfinder, aim the camera lens at your subject.
- Touch Capture until the shutter sounds. The picture will automatically be saved in the selected storage area.
  - Touch Record New Picture, Send, or More for additional options (Send, Assign, Delete, Go to Album. Take New Picture).

#### Record a Video

- 1. Press and touch Main Menu > Photos & Videos > Camcorder.
  - -or-
  - Press the side camera button and touch Camcorder > Video Mail or Long Video to activate the camcorder
- Using your phone's display screen as a viewfinder, aim the lens at your subject, and touch Record
- 3. Touch Stop to stop recording.
- 4. Touch Record New Video, Send, or More to explore other options.

# Camera & Video

#### **Share Photos and Videos**

- Press and touch Main Menu > Photos & Videos > My Photos & Videos.
- 2. Touch In Phone or Memory Card.
- 3. Select your pictures or videos to send.
- Touch Multi Select to select multiple pictures.
- 4. Touch Send > Contact or Bluetooth.
- **5.** Select the recipient from the list or from the following options:
  - New Addr. to enter a recipient's wireless phone number or email address directly.
  - Go to Contacts to select a recipient from your Contacts. (Qualifying Contacts entries must contain a wireless phone number or an email address.)

- 6. Compose a message.
- 7. Confirm the recipients, message, and pictures or videos (You may also select additional options by touching More. Follow the onscreen instructions to add available options.)
- 8. Touch Send to send the pictures or videos.



# **Voice Memos**

Use your phone's Voice Memo feature to record brief memos to remind you of important events, phone numbers, or grocery list items. You can also record a current call.

#### **Record Voice Memos**

To record a voice memo or a conversation during a phone call:

- 1. Press and touch Main Menu > Tools > Voice Service > Voice Memo > Record.
- 2. Begin recording after the voice prompt.
- 3. Touch Stop to end the recording of your memo.

#### **Record a Current Call**

- While on a call, touch More > Voice Memo to begin recording the call.
- 2. Touch the voice memo timer in the upper left corner of your screen to stop recording.

### **Play Your Voice Memos**

- Press and touch Main Menu > Tools > Voice Service > Voice Memo.
- 2. Touch the Memo you want to play.

#### **Erase a Voice Memo**

- Press and touch Main Menu > Tools > Voice Service > Voice Memo.
- Touch Delete and select Delete Multiple or Delete All.

#### Send a Voice Memo

- 1. Press and touch Main Menu > Tools > Voice Service > Voice Memo.
- 2. Highlight the Memo you want to send and touch **Send Message**.
- Choose a recipient, add text to your message if desired, and touch Send. (See "Send a Message", steps 2-5 on page 14).

# Bluetooth

#### Turn Bluetooth On and Off

- Press and touch Main Menu > Tools > Bluetooth > On/Off.
- 2. Select **ON** to enable Bluetooth. Select **OFF** to disable Bluetooth.

#### Pair Bluetooth Devices

- Press and touch Main Menu > Tools > Bluetooth > Add New.
- 2. Touch a device you wish to pair with.
- 3. Enter the passkey and touch OK.

Note: Due to different specifications and features of other Bluetooth compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth compatible devices.

# Share Contacts, Files, or Pictures Using Bluetooth

- Press and touch Main Menu > Tools > Bluetooth > Trusted Devices.
- 2. Select the device from the Trusted Devices list.
- 3. Touch an item and touch Done.
- Follow the onscreen instructions to select items to send.
- 5. Touch Send.

#### Calendar

#### To view the Calendar:

▶ Press and touch Main Menu > Tools > Calendar.

#### To add a schedule to your calendar:

- Press and touch Main Menu > Tools > Calendar.
- 2. Touch the day to which you want to add an event and touch Add New.
- 3. Touch **Time** to select a time for the event. Touch **End** to set the end time and then touch **Done**.
- 4. Scroll down to select the following:
  - Content to enter information about the event.
  - Related person to select contacts related to the event.
  - Alarm to choose from None, On time, 5 minutes, 10 minutes, 1 hour, 1 day, or 2 days.

- Alarm Bell to select a ringer type.
- Volume to select a ringer volume.
- · Location to enter a location.
- Set Repeat to choose from None, Daily, Mon-Fri, Select Days, Weekly, Monthly, or Yearly.
- 5. Touch Save to save the event.

#### To erase a day's events:

- Press and touch Main Menu > Tools > Calendar.
- Touch the day for which you would like to erase events and touch List.
- Touch Delete > Delete Multiple, Delete Today or Delete All.
- 4. Select Delete or Cancel.

# Alarm Clock

Your phone comes with a built-in alarm clock that has multiple alarm capabilities.

- Press and touch Main Menu > Tools > Clock > Alarm.
- Touch Add New.
- 3. Touch a time for the alarm and touch Done.
- Select a repeating status for the alarm by touching Repeat.
  - Touch Daily, Once, Weekly, Mon Fri, or Sat & Sun.
- Touch Sound/Vibration and choose from Always Sound & Vibrate, Always Sound, or Always Vibrate.

- Select a ringer type for the alarm by touching Alarm Bell. Choose from Downloaded Ringers, Other Ringers, No Ringer, Voice Memo, or My Audio.
- 7. Select a Volume level by touching Volume.
- 8. Touch Vibration Type and choose from Vibrate Type1 Vibrate Type4.
- 9. Select a snooze interval by touching Snooze.
  - Select an interval of Snooze 5 mins, Snooze 10 Mins, Snooze 15 Mins, Snooze 20 Mins, or Off to disallow the Snooze feature.
- 10. Touch Save to set the alarm.

# Manage Your Account

#### Online: sprint.com

- Make a payment, see your bills, enroll in online billing.
- Check minute usage and account balance.
- See or modify the details of your Sprint service plan.
- · Get detailed instructions and download content.

#### From Your Sprint Phone

- Press Talk to check minute usage and account balance.
- Press \* Talk to make a payment.
- Press 2 Talk to access a summary of your Sprint service plan or get answers to other questions.

#### From Any Other Phone

- Sprint Customer Service:
   Dial 1-888-211-4727
- Business Customer Service: Dial 1-888-788-4727

### Resources

#### **Resources For Your Phone**

- This Get Started Guide to get you up and running.
- Ready Now Visit <u>sprint.com/readynow</u> for additional help to get started on your new phone. You'll find more information on basic setup, activation, maximizing your phone's performance, and personalization. Plus, you can even schedule a personalized one-on-one Ready Now appointment at a Sprint Store near you.
- Online Support For ongoing help over the life of your phone, visit <u>sprint.com/support</u> to find videos, tutorials, troubleshooting tips, and the complete User Guide for your LG Rumor Reflex S.

- Community Visit community.sprint.com to join the discussion about all things Sprint.
   Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

# Sustainability

At Sprint, environmental responsibility is more than talk. We're continuously working to reduce our carbon footprint and decrease our use of natural resources.

#### So where is my user guide?

We took the full printed user guide out of the box and put it, along with expanded support resources, online for you. Less paper, more and better information. Just visit <a href="mailto:sprint.com/support">sprint.com/support</a> from any computer to access your complete user guide and the rest of our support materials.

#### What else has Sprint been doing?

Plenty. To find out just what we've been up to, use your phone to scan the QR Code® below or visit <a href="mailto:sprint.com/green">sprint.com/green</a> for more information.



To scan the code, download and install a QR Code\* reader from the Google Play Store app, launch the reader, and aim your phone's camera at the image.





This guide is printed with soy inks and contains 100% post consumer paper.

# Survey

# We are interested in your initial impressions of this new Sprint phone.

Within two weeks of your phone purchase, please go to the website <a href="http://labs.sprint.com/sprintphonesurvey">http://labs.sprint.com/sprintphonesurvey</a> to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

# Thank you for choosing Sprint.

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. See sprint.com/coverage for more details.

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Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, Press and touch Main Menu > Settings > Location. You will then have the option to select On or Off. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.

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